

Fabio M. Maritano

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INTRODUCTION

I am a Senior IT Consultant, with a 15+ years experience in the Roll-out, Support, Risk and Control of financial applications for Tier 1 Investment and Private banks. My experience has seen me work across cultures in very different surrounding like Hong Kong, New York, London, Geneva and Milan. Working for Deutsche Bank, ABN, RBS, J.P. Morgan and Banca IMI, in businesses like Equity Derivatives and Structured Lending or Wealth Management, all of which have been very challenging but equally fruitful for my growth. Following a successful 10 years spell as a bank employee I have taken the leap into self-employment and it has been a successful and enriching experience helping me further understand relations between in house employees and external consultancy firms. At this stage in my career I continue striving for new challenges hence I am always on the lookout for interesting projects with financial institutions. My experience, communication skills and emphatic nature would be particularly helpful to organizations that undergo the acquisition of a major new applications, need management of the account or create a support environment around it.

EMPLOYMENT

Senior Consultant at Worldflow

December 2013 - Present

Responsible for management and planning of IT projects for off-shore clients

Responsible for maintenance and IT services

Responsible for relationship management, communication and presentation of project status to Client's Senior Management

Ensuring KPI's are met in regards to quality, delivery time-table and budget

Supporting Service Level Agreements (SLAs)

Managing Director at PiedmonTech

January 2013 - Present

Independent IT Consultant for the banking sector specialising in Customer Relations, Account management and Maintenance Services. Business Analyst and Project manager for the delivery of IT Solution to Financial institutions such as software houses or Investment and Private banks.

External Consultant at Banca IMI

December 2013 - November 2015 (2 year)

Working on a project to deliver a software solution for the creation of legal documents used for the issuance of financial products.

- Business analysis
- Prospect analysis and translation
- Technical analysis of Certificate Program
- Technical analysis of Bond Program
- Analysis of TermSheet
- Analysis of FinalTerms



Business Support Associate, Private Banking at J.P. Morgan

September 2009 - November 2012 (3 years 3 months)

Conducting day to day BAU support to an audience of 1000+ users across the world covering our leading financial application such as ERI Bancaire "Olympic" Banking System, J.P. Morgan own "Workstation" and a suit of back office VB applications.

Key Achievements:

- Involved in the set up of new Mutual Funds with our Custodian Partners (IT side)
- Key role in the customisation and implementation of the new Issue Tracking System (RTT)
- Managing technical share of the high sensitive Issue review meeting with Operation Management for GVA & UK
- Assisted the implementation of the new "follow the sun" model
- Assisted the role out of the new 3 tier support model of L1, L2 & L3 teams

Project Manager / Consultant at FratiniVergano-European Lawyers

March 2009 - September 2009 (7 months)

Working with this law firm to implement a new client Database, of a relational type, integrated with a client issue tracking system, to store customer information securely, as well as enhancing the search capabilities to improve client service levels.

Audit & Control Manager, Global Equities Technology at The Royal Bank of Scotland Group

June 2008 - February 2009 (9 months)

Created a new role within the ABN Equity Derivatives branch of RBS, overseeing the resolution of all Audit and Control issues across the organisation's new Global Equity Estate.

Key Achievements:

- Reduced number of open Audit Issues by 30% in last semester of 2008
- Completed 60% of Access Control migration project from ABN to RBS tools
- Created and agreed a process to consolidate all Audit points across the estate
- Led approval and sign off on necessary documentation to assign accountability
- Prioritised and project managed deliverables across technology to meet milestones
- Formed a network of Auditors, Security Officers and Risk Managers meeting regularly
- Passed annual external Audit review with minimal disruption to the business

Global Head of Production Support, Equity Derivatives Technology at ABN AMRO

May 2005 - June 2008 (3 years 2 months)

Created and managed 4 Teams based in London, Hong Kong, New York and Brighton, of 25 analysts, to support the Equity Derivatives Front Office business. Provided 1st and 2nd level support of bespoke in house applications as well as industry standard trading tools for 900 users globally

Key Achievements:

- Created and implemented a global support operation for an Equity Derivatives trading desk generating half a million pounds (£0.5m) of revenue a day
- Developed model for a 'tracking system' that reduced the resource cost by 20% per qtr
- Developed an interface enhancing issues reporting and progress visibility to end user
- Created a 'knowledge base' tree structure using Wiki technology resulting in a 50% decrease in resolution time of most recurrent issues
- Built Teams across multiple locations ensuring appropriate skill sets were in place
- Author of an incentive scheme to improve productivity across the teams

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Front Office Support Analyst, Equity Prime Services IT at Deutsche Bank

January 2005 - April 2005 (4 months)

Provided 2nd level support in a Tier 1 Investment bank dealing with stock lending, equity swaps and collateral trading enabling the existing team cope with the volume of work.

Key Achievements:

- Wrote stored procedure for the quicker resolution of recurring issues
- Wrote Unix scripts for the automation of daily support tasks
- Developed experience of using Industry standard 'Global One' application
- Gained a core foundation of Equity Swap and Stock Lending businesses
- Acquired expertise in the use of support tools Control-M batch monitoring and DB Artisan SQL scripting utility.

SDIT Helpdesk Support Analyst, Global Equities IT at Deutsche Bank

July 2003 - December 2004 (1 year 6 months)

Tier 1 Investment bank IT environment, working in a 1st level support desk supporting back, middle and front office application.

Key Achievements:

- Established as a highly effective support analyst in a very competitive industry
- Led Audit review project on Access Control
- Contributed to the relocation of the support desk reducing property costs
- Managed workload supporting two major back office applications

Trainee Technology Analyst at FDM Group

2002 - 2003 (1 year)

Involved in off site projects for the banking industry as a junior IT Analyst with an End User Support orientation. Responsibilities included testing, bug fixing and developing End User valuable solutions for the fast growing Derivatives Business

Personal and Education

Main Education: College Diploma in Travel & Tourism Administration

On-going Education: ITIL Certification, PMbok Exam

Languages: Fluent in English and Italian, C1/B2 French and C1/B2 Spanish

Nationality: Italian (**Suisse Permit:** C) **Status:** Separated

Preferred activities: Running, Cycling, Photography, Reading, Web researching

References:

Justin Percival, Project Manager @ Worldflow

Marco Militello, Head of Structure Product Management @ BANCA IMI

Alberto Biffi, Structure Products Lead @ BANCA IMI

Steve Jarrett, Managing Director - CTO @ ABN Amro NV

Reynald Bouland, Executive Director - Head of Middle-Office @ J.P. Morgan SA

Kevin Bezyak, Vice President – Int. Head of PB Risk @ J.P. Morgan SA

